



HOTEL SCHWEIZERHOF BASEL

Herzlich Willkommen im Hotel Schweizerhof Basel Welcome to Hotel Schweizerhof in Basel



Die Zugangsdaten zum W-Lan finden Sie auf der Startseite / Kanal 1 des TV's.

The Wi-Fi information can be found on the starting screen / channel 1 of the TV.

Unsere Hotelbar ist für Sie 24 Stunden, rund um die Uhr, geöffnet. Wir freuen uns auf Sie.
Our hotel bar is open 24 hours a day, drop by anytime and enjoy a drink.



Für die Rezeption und Auskünfte wählen Sie die 555. Für andere Zimmer wählen Sie die Zimmernummer. Externe Anrufe - 0 - Freizeichen abwarten - Nummer wählen. Anrufe im Vorwahlbereich 061 sind kostenlos.

For the reception and information dial 555. For other rooms dial the room number. For external calls dial 0 – wait for the sound – dial the number. Calls within the local area code 061 are free of charge.

Wasser mit und ohne Kohlensäure finden Sie auf den Etagenbars im 2.,3. und 4. Stock neben der Treppe, im Raum Drinks & Ice.

Carbonated and non-carbonated water can be found on the 2nd, 3rd and 4th floor, next to the staircase in the room labelled Drinks & Ice.

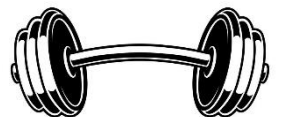


Eine Bügelstation zur Selbstnutzung finden Sie auf der 4. Etage, neben der Treppe.

Our Ironing room can be found next to the staircase on the 4th floor.

Durch unsere Kooperation mit dem nahegelegenen Fitnessstudio Update Fitness haben Sie dort vergünstigte Tarife. Fragen Sie uns an der Rezeption.

Through our partnership with the nearby studio Update fitness we can offer a reduced rate for hotel guests. Please ask us at the reception for the details.



Für alles weitere sind wir an der Rezeption 24 Stunden für Sie da. Wir wünschen Ihnen einen schönen Aufenthalt in Basel.

For any other questions we are at your disposal 24 hours a day at the reception. We wish you a pleasant stay in Basel.



HOTEL SCHWEIZERHOF BASEL

Cordial, personal care you can depend on

What you can expect from a dedicated team each day

Below, in alphabetical order, you will find what you can expect from the dedicated team at the Hotel Schweizerhof Basel every day:

Allergy sufferers

The hotel has no rooms furnished specifically for allergy sufferers. However, all rooms are provided with walnut parquet. Synthetic pillows and bedding are available for allergy sufferers on request.

Arrival / Departure

Rooms are guaranteed to be available for occupation from 14.00. Earlier check-in may be possible according to availability. If you arrive earlier, you are welcome to leave your luggage in the hotel and obtain your Mobility Ticket entitling you to free use of public transport.

On the day of departure, please vacate your room no later than 12.00. If you need to retain your room until later, we will endeavour to meet your request if possible although this may entail an additional charge. You may leave your luggage in the hotel until your actual time of departure, allowing you to enjoy the day unencumbered in Bas

Bar opening hours for hotel guests

The lobby bar in the Hotel Schweizerhof Basel is available to our guests 24 hours a day.

A fine selection of teas and coffees, a local, freshly drawn „UNSER“ beer, wines by the glass and a respectable selection of single malts and blended whiskies await your enjoyment.

Bathrobes / Bath flip-flops

If you have booked a room in the Ambiente category, terry towelling bathrobes and flip-flops are provided. In the room categories Business and Economy terry towelling bathrobes and flip-flops are available on request (a fee may be charged).

Bed and change of bed linen

All beds have a length of 210 cm. The mattresses are lined with hypoallergenic linens and be deep-cleaned at regular intervals.

For longer stays your sheets are renewed every third day. If you like a daily change of bed linen, please inform the reception team.

Breakfast

You can enjoy breakfast 24 hours a day.

The delicious buffet breakfast is served from 06.30 - 10.00 (until 11.00 during ART Basel) Monday to Friday. On weekends and public holidays, the breakfast buffet is available from 07.00 - 11.00.

Would you like to have breakfast earlier or later? The service team or the night porter will be pleased to prepare you a continental breakfast at any time.

A growing range of specialities from the countryside surrounding Basel, fresh rolls, croissants and pastries baked in-house provide a treat for the eyes and palate. The mild smoked salmon will prove irresistibly tempting and your boiled eggs will be cooked for just the length of time you like. Fried and scrambled eggs are available on request.



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Each cup of coffee, espresso, cappuccino or latte macchiato is freshly prepared with a piston coffee maker. The coffee varieties from the little "La Colombiana" coffee roasters near the hotel are still gently roasted by hand to this day.

Lovers of a good cup of tea will be delighted to be able to start the day with an exquisite tea from Ronnefeldt.

Changing money

As a hotel guest, you may exchange Euro, US dollars or pounds sterling into Swiss francs at the daily hotel exchange rate up to a maximum value of CHF 500.00. We would however like to draw your attention to the fact that you will obtain a more favourable exchange rate at banks and foreign exchange offices.

Cot

We will be pleased to provide a baby cot on request.

Electricity / mains voltage / adapter

The mains voltage in Switzerland is 220 V.

All rooms have at least one socket in the bathroom to which foreign electrical appliances can be attached. If necessary, the reception team will lend you an adapter on payment of a deposit.

Extra pillows and extra duvets

In your wardrobe, there is an extra pillow and an extra blanket. If you need more pillows or blankets, the reception team will be pleased to help.

Fire safety

All rooms are fitted with smoke detectors attached to an automatic monitoring and alarm system.

Fotocopies

For photocopies (black and white or colored) please contact the reception.

Ironing

A guest ironing room is available on the 4th floor if you would like to iron an item of clothing yourself.

Our housekeeping team will also be pleased to look after your clothing (see Laundry Service for details).

Internet (Wifi) available free of charge / Internet Corner

All rooms and public areas are providing wireless internet access (Swisscom Hotspot). It is available to the hotel guests during their stay, free of charge.

The Internet-Corner in the lobby offers two PCs with free DSL-access and a printer.

Laundry service / Dry cleaning

The housekeeping team will be pleased to accept items of clothing for cleaning any day of the week, including weekends. Items handed in by 09.00 will be returned in the evening, on the same day.

Dry cleaning is not generally possible at week-ends or on public holidays.

A guest ironing room is available (4th floor) if you would like to iron an item of clothing yourself.



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Lobby

A comfortable lobby/lobby bar is available on the ground floor. It is open 24 hours a day for hotel guests. Both non-smokers and smokers will find a room that meets their requirements.

Luggage service / Porter service

Luggage may be deposited in the luggage room on arrival or departure.

The hotel does not have a luggage or porter service. The hotel staff will however be pleased to help if you require assistance.

Means of payment

Cash, Maestro/EC-Direct, Postcard, VPay, Visa Electron, Visa, MasterCard, American Express, Diners Club, JCB, UnionPay, Reka-Checks.

Meeting room

The hotel offers a meeting room with the appropriate technical equipment for rent. The room can accommodate a maximum of 12 participants. If interested, the reception team will take care of your needs.

Minibar

The Hotel Schweizerhof Basel does not have minibars. A kettle for making tea and coffee is in the room. Chilled sparkling and non-sparkling water is also provided free of charge for guests in complementary bars marked „Drinks and Ice“, on the 2nd, 3rd and 4th floor. Open the door with your key card.

Night porter

The reception is manned 24 hours a day. After 23.00, the night porter will attend to your wellbeing and serve you on request in the lobby bar.

Non-smoking rooms / Facilities for smokers

All hotel rooms are for non-smoking accommodation.

Parking

Five free parking spaces are available in front of the hotel for the use of Hotel Schweizerhof Basel guests. These spaces cannot be reserved – the rule is "first come - first served".

The reception staff will be pleased to reserve space for hotel guests' cars in the nearby Centralbahn-Parking (reduced rate of CHF 23.-- per night).

Reception opening hours

Reception is manned 24 hours a day. You can make reservations between 06.30 and 23.00 seven days a week.

Reservation confirmation and cancellation / late arrival

Direct reservations will be confirmed in writing by the hotel if the person making the booking is able to receive these.

If you plan to arrive after 18.00, the hotel normally requires a credit card number as guarantee.

It is standard practice in the travel industry to release a room if the guest has not arrived by 18.00 unless the reservation has been guaranteed by a company, credit card or advance payment. Should you intend to arrive after 18.00 or are delayed unexpectedly, please inform the hotel so that your room is not relet to another guest.



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You may cancel your reservation up to 18.00 on the day of arrival without incurring costs (exception: trade fairs, congresses, special offers and group bookings with special cancellation terms). After that time, the hotel reserves the right to charge full payment for the booked stay.

Restaurant

The Hotel Schweizerhof Basel does not operate a restaurant. The lobby bar in the Hotel Schweizerhof Basel is available to our guests 24 hours a day.

The MISTER WONG self-service restaurant within the hotel building offers freshly prepared Asian specialities in a sophisticated ambiance.

The choice of restaurants with local and international specialities in the immediate environs of the hotel is extremely large and varied however. The reception team will be pleased to recommend a restaurant to suit your preferences.

Room service

A simple room service is provided 24 hours a day. A service charge of CHF 10.-- per order will be payable.

Safe

The wardrobe of your room is equipped with a complimentary safe.

Shopping

Thanks to special opening hours, the convenience stores in and around the Basel SBB / SNCF main station are generally open 365 days a year from 06.00 until 22.00 (Sunday and public holidays from 07.30 – 22.00).

Smoking rooms

All hotel rooms are for non-smoking accommodation.

Tap water

The water provided in Switzerland meets very high-quality standards. 80% of the water comes from underground sources, the rest is taken from the lakes. The establishment of groundwater protection zones makes it possible to distribute half of this water without having to treat it. It can be drunk from any tap without posing a health risk. In addition, tap water in Switzerland has a much better environmental footprint than bottled mineral water.

Telephone and Telefax

All rooms are provided with a telephone with which internal and external direct-dialled calls can be made. All local calls (local prefix 061) are free of charge.

At the reception there is a fax machine. The reception team will take care of sending your fax message. The number for receiving a fax: +41(0)61 560 85 86.

Umbrellas

Basel is regarded as one of the sunniest spots in Switzerland. Nevertheless, should it ever rain, the hotel will be pleased to lend you an umbrella free of charge on payment of a deposit.

...and if you have forgotten something

From a toothbrush to a nail file to a shaver – the reception team will be pleased to help. The convenience stores in and around the Basel SBB / SNCF main station are also generally open until 22.00, 365 days a year.